

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#15
mt
12-17-03

Re the application of: Lundy M. Lewis

Serial No.: 09/578,156

Filed: May 23, 2000

For: *Method and Apparatus for Event Correlation in Service Level Management (SLM)*

Attorney Docket No.: APB-010 (formerly HEN-10005)

Group Art Unit: 2183

Examiner: S. Collins

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Technology Center 2100

Commissioner for Patents
Post Office Box 1450
Alexandria, VA 22313-1450

NOTIFICATION OF CHANGE OF ATTORNEY DOCKET NUMBER

Dear Sir:

The Attorney Docket Number of the above-identified patent application has changed. Please take notice that the *correct* Attorney Docket Number for this application should now be as follows:

“APB-019” instead of “AO774/7161”

Please reference **APB-019** on all future correspondence and continue to direct all correspondence to the principal attorney of record, Kevin J. Canning, Esq.

Certificate of First Class Mailing (37 CFR 1.8(a))

I hereby certify that this transmittal letter and the papers referred to as being enclosed therein are being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Post Office Box 1450, Alexandria, VA 22313-1450 on:

November 13, 2003

Date

David R Burns

David R. Burns

Registration No. 46,590

LAHIVE & COCKFIELD, LLP

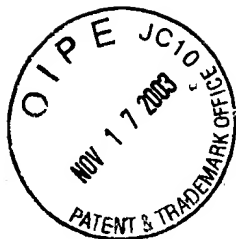
Attorneys at Law

By:

David R Burns

David R. Burns
Registration No. 46,590
Attorney for Applicants

Date: November 13, 2003



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November 13, 2003

Mr. Stefan Vounessea
Mr. Dan Carroll
Aprisma Management Technologies, Inc.
273 Corporate Drive
Portsmouth, NH 03801

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Re: U.S. Patent Application Serial No. 09/578,156
Titled: Method and Apparatus for Event Correlation in
Service Level Management (SLM)
Inventor: Lundy M. Lewis Filed: May 23, 2000
Our Ref. No.: APB-019 Your Ref. 7161

Dear Stefan and Dan:

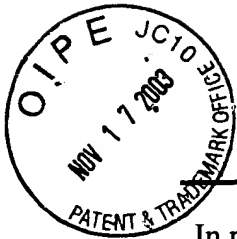
Enclosed for your records is a copy of a Revocation of Power of Attorney which was filed in the U.S. Patent and Trademark Office on November 13, 2003 in the above-referenced matter.

If you should have any questions or comments, please do not hesitate to contact me.

Very truly yours,
LAHIVE & COCKFIELD, LLP

David R. Burns
David R. Burns

DRB/jll
Enclosures
cc: Kevin J. Canning (w/o encl)



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#13
N/A
12-17-03

In re the application of: Lundy M. Lewis

Serial No.: 09/578,156

Filed: May 23, 2000

For: METHOD AND APPARATUS FOR EVENT
CORRELATION IN SERVICE LEVEL
MANAGEMENT (SLM)

Attorney Docket No.: APB-019/7161

Group Art Unit: 2183

Examiner: Scott M. Collins

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11/13/03
Date of Signature and Mail Deposit

By:

David R. Burns
David R. Burns
Reg. No. 46,590
Attorney for Applicants

**REVOCATION OF PRIOR POWERS OF ATTORNEY
AND APPOINTMENT OF NEW POWER OF ATTORNEY**

Dear Sir:

Aprisma Management Technologies, Inc., the Assignee of the entire right, title and interest in the above-identified application by virtue of the Assignment document recorded in the U.S. Patent and Trademark Office for U.S. Serial No. 09/578,156 on May 23, 2000 (reel 010988, frame 0983-0986) hereby revokes all Powers of Attorney with respect to that application heretofore granted and appoints the below listed attorneys with full power of substitution and revocation to prosecute this application and to transact all business in the Patent Office connected therewith.

James E. Cockfield	Reg. No. 19,162	Maria C. Laccotripe Zacharakis	Limited Recognition
Thomas V. Smurzynski	Reg. No. 24,798		Under 37 C.F.R. § 10.9(b)
Ralph A. Loren	Reg. No. 29,325	Debra J. Milasincic	Reg. No. 46,931
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David J. Ridders	Reg. No. 43,882	Cynthia M. Soroos	Reg. No. 53,623
		Jonathan M. Sparks	Reg. No. 53,624
		Andrina M. Zink	Reg. No. 54,539

of LAHIVE & COCKFIELD, LLP, 28 State Street, Boston, Massachusetts 02109, United States of America

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(617) 227-7400

By:



Typed Name: Jacquie Arthur

Title: Chief Financial Officer

Dated: 11/3/12